



# Indiana's Prescription Drug Monitoring Program



**Indiana  
Professional  
Licensing  
Agency**

# What is INSPECT?



- INSPECT is a database repository which houses controlled substance prescription information submitted by all pharmacies licensed to do business in Indiana.
- The database is housed in the Indiana Professional Licensing Agency (IPLA) and administered by the Indiana Board of Pharmacy.
- Pharmacies must report prescription data to INSPECT within 7 days of dispensing a controlled substance to a patient.
- The database is accessible to query by registered practitioners, dispensers and sworn law enforcement officials.

# INSPECT Tracking

## COLLECTS

Controlled substances dispensed to Indiana residents from:

- Retail pharmacies
- Hospital Outpatient pharmacies
- Mail Order pharmacies
- Non-resident pharmacies
- Physician dispensing out of office that is more than a 72-hour supply

## DOES NOT COLLECT

- Any substance that is not controlled
- Pseudoephedrine
- Morphine/Methadone (that is less than 72-hour supply)
- VA facility dispensing - will be included by 2014
- Any substance dispensed that is less than a 72-hour supply
- Any substance that is *administered* directly to a patient



# Eligibility to Access INSPECT Data



**Licensing Board:** Must be engaged in an investigation of a licensee.

**Attorney General's Office:** Must be engaged in an investigation, adjudication, or a prosecution regarding a violation of state/federal laws concerning controlled substances.

**Law Enforcement:** Must concern an investigation and/or an adjudication involving the unlawful diversion or misuse of controlled substances.

**Practitioners:** Must hold an valid individual DEA number as well as a valid CSR license (N/A for Pharmacists). To query the system, the practitioner must be providing medical or pharmaceutical treatment, or evaluating the need for such treatment to the patient in question.

**Statute governing INSPECT is IC 35-48-7**

# Patient Rx History Reports



- Report of all patient controlled substance activities over a given date range.
- Reports are usually available for viewing within a few moments of making the request.
- Available online 24/7 to registered users of INSPECT.
  - ❑ INSPECT currently process between 9,000-11,000 requests per day to a user base of over 17,000
- ALL information in the database comes directly from the dispensing facilities.
  - ❑ Any questions on a prescription record contained in a report should be directed to the dispensing pharmacy.

# PDMP Data from Other States

Practitioners requesting an INSPECT report have the ability to query other state PDMP databases along with INSPECT.

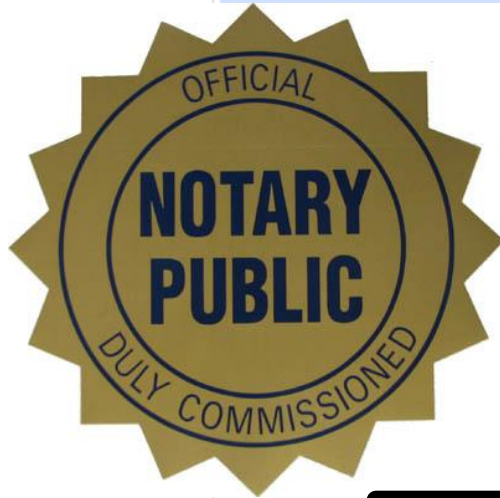
INSPECT currently shares data with :

- Ohio
- Illinois
- Michigan
- Kentucky
- Virginia
- Arizona
- Kansas
- North Dakota
- Connecticut

**Indiana was the 1<sup>st</sup> state in the nation to share PDMP data with all surrounding states.**



Welcome to INSPECT PMP, Please Login to Continue



Username

Password

[Forgot Password?](#)

username:  
MSmith  
password:  
27%9874M

Resolution: 4000x3000 px  
Free hi-res JPG file download  
www.psdgraphics.com

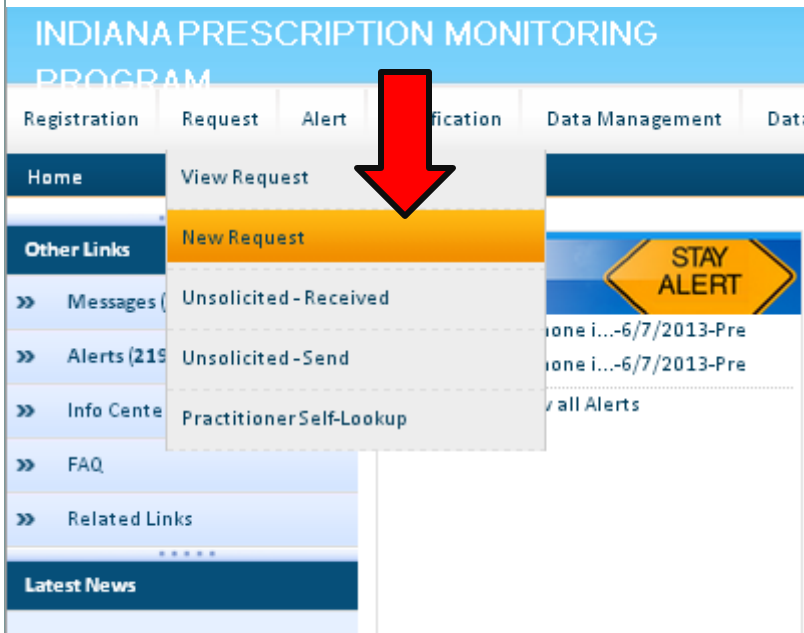
## Non-Workflow

[New training videos](#), [Registration information](#) and [User instruction guides](#) are all available now!

### [HELPDESK](#)

Please use INSPECT's HelpDesk ticket above to receive assistance with all requests. This includes password resets, upload or technical problems, requests for presentations or trainings, and all general program questions.

# Requesting a Patient Rx History Report



INDIANA PRESCRIPTION MONITORING PROGRAM

Registration Request Alert Notification Data Management Data

Home View Request

Other Links

New Request

Unsolicited - Received

Unsolicited - Send

Practitioner Self-Lookup

STAY ALERT

Messages

Alerts (219)

Info Center

FAQ

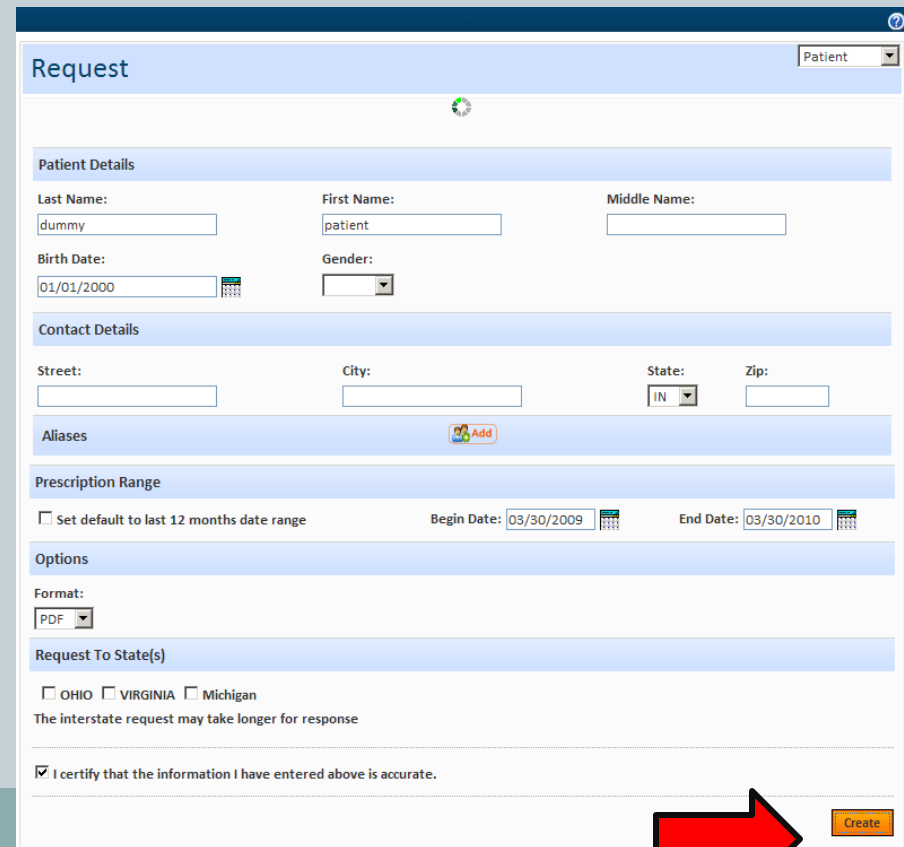
Related Links

Latest News

**Step 1:** Click the “New Request” tab.

**Step 2:** Enter the patient first name, last name and date of birth, and choose other states to include data from.

**Step 3:** Check the certification checkbox then click the “Create” button to generate the report.



Request Patient

Patient Details

Last Name: dummy First Name: patient Middle Name:

Birth Date: 01/01/2000 Gender:

Contact Details

Street: City: State: IN Zip:

Aliases Add

Prescription Range

☐ Set default to last 12 months date range Begin Date: 03/30/2009 End Date: 03/30/2010

Options

Format: PDF

Request To State(s)

☐ OHIO ☐ VIRGINIA ☐ Michigan

The interstate request may take longer for response

☒ I certify that the information I have entered above is accurate.

Create



## Inspect RX Report

dummy.patient

Date: 12-09-2010

Search Criteria: Last Name: dummy P

Page: 2 of 5

**Check the patient key for more than one individual.**

### Patients that match search criteria

Pt ID	Name	DOB	Address
1904	PATIENT DUMMY	01/01/2000	3109 W. SYCAMORE KOKOMO IN 46901
1882	PATIENT DUMMY	01/01/2000	3109 W Sycamore St Kokomo IN 469014181
9945	PATIENT DUMMY	01/01/1950	123 HAPPY STREET SC 29306
7088	PATIENT DUMMY	06/28/1900	4681 W COWDEN RD IN 47429
4601	PATIENT DUMMY	04/18/1958	2530 N WEBSTER ST IN 46901
4604	PATIENT DUMMY	04/15/1945	250 MC DOWELL LN IN 47462
4605	PATIENT DUMMY	06/28/1953	4681 W COWDEN RD IN 47429

### Prescriptions

Fill Date	Product, Str, Form	Qty	Days	Pt ID	Prescriber	Written	Rx #	N/R	Pharm	Pay
11/15/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 500 MG;5 MG, TABLET	60	8	9945	BR D	11/12/2010	4006062	N	1520318	U
10/12/2010	EMBEDA CAPSULES EXTENDED RELEASE, 30 MG;1.2 MG, CAPSULE, EXTENDED RELEASE	84	28	1882	KL J	10/12/2010	2013618	N	1517979	U
08/10/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 500 MG;7.5 MG, TABLET	30	5	1904	DI M	08/10/2010	4059071	N	1517979	U
07/22/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 500 MG;10 MG, TABLET	20	4	1904	RI K	07/22/2010	4017439	N	1536373	U
07/22/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 500 MG;10 MG, TABLET	20	4	1904	RI K	07/22/2010	4017439	R	1536373	U
07/22/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 500 MG;10 MG, TABLET	60	10	1904	RI K	07/22/2010	4017439	R	1536373	U
07/22/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 650 MG;10 MG, TABLET	150	30	1904	RA B	07/22/2010	4017445	N	1536373	U
07/17/2010	TUSSIONEX SUSPENSION EXTENDED RELEASE, NS;NS, SUSPENSION, EXTENDED RELEASE	120	10	9945	TH F					

**The Prescriber abbreviations will match the Prescriber Key at the bottom of the report.**

**The Pharm abbreviations will match the Pharmacy Key at the bottom of the report, which provides contact information.**

# Workflow Ready



- No registration
- No username/password
- No query/search results
- No added steps
- No delay

FileEditViewFavoritesToolsHelp

http://eagle.wishard.edu:7336/REGEN/0/32C18920/load/top.subdoc

Live Search

☆+□

CernerWorks - Applications

MRF\_RRD\_DISPLAY

HomeRSSPrintPageTools

Select PatientBrowse Patient RecordOther

Hide Menu

First pagePrevious pageNext pageSort by posting dateSort by observation date

LogoutInpHelpPrint

RESULTS

All ResultsLab ResultsChoose ResultsFlowsheetClinical SynopsisREPORT SECTIONSALL REPORTSAdmission/DischargeCardiologyOperativePathologyRadiologyVisit/Procedure/ProgreGI ProceduresCritical CarePrimary Care ManagerFace SheetENCOUNTERSBriefDetailedINSPECT Drug Report

Chronologic Results - Page: 1 (Underline indicates changed Result)

Date	Description	Elapsed	Results	Status/Priority	ORD#/Normals	Links
21-Feb-13 16:02	Hosp ICD9 Dx	-4 Days	Hosp ICD9 Dx 530.81 ESOPHAGEAL REFLUX 555.9 REGIONAL ENTERITIS NOS {a} (a) From IUHealth Coding (ClinTrac), 37704030 COY,CATHERINE L			
21-Feb-13 14:55	Glucose Bld Qn (POC)		82 mg/dL Test performed at: IU Health University Hospital 550 N. University Blvd. Indianapolis, IN 46202 Note: New Reference Range. Testing performed at the point of care. {a}	Final	13-052-11765_686128	
21-Feb-13 13:29				Final	50885877	
21-Feb-13 11:59	Glucose Bld Qn (POC)		105*H mg/dL Test performed at: IU Health University Hospital 550 N. University Blvd. Indianapolis, IN 46202 Note: New Reference Range. Testing performed at the point of care. {a} (a) From IUHealth (Cerner) Lab, (SO RALS POC 37704030 COY,CATHERINE L)	Final	13-052-10889_686128	
21-Feb-13 13:32	Endoscopy		REFERRING MD: Man Abdullah, MD, Daniel Vlahovich, DO IMPRESSION: - Esophageal mucosal changes suspicious for Barrett's esophagus. - Normal stomach. - Normal examined duodenum. This was biopsied. {a} (a) From IUHealth Gastroenterology, 37704030 COY,CATHERINE L	Final	50885897	
30-Jan-13 21:17	Emergency Dept MD Progress Note	-26 Days	Emergency Dept MD Progress Note {a} (a) From IUHealth Powernote, 37704030 COY,CATHERINE L	Final	4FA5-A348-5B79EEDB5F	
30-Jan-13 23:59	Hosp ICD9 Dx		555.9 REGIONAL ENTERITIS NOS 578.1 BLOOD IN STOOL			

One-click  
access

Inspect Data for 37704030 - Windows Internet Explorer

about:blank

Live Search

File Edit View Favorites Tools Help

Inspect Data for 37704030

Home RSS Print Page Tools

1 / 7

76.8%

Comment

Inspect Abstract for:

Generated: Wed Jan 30 18:12:40 EST 2013

Date	Drug	Qty	Prescriber	Where
2013-01-24	ALPRAZOLAM, 2 MG, TABLET	90		
2012-12-27	ALPRAZOLAM, 2 MG, TABLET	90		
2012-11-27	ALPRAZOLAM, 2 MG, TABLET	90		
2012-11-09	ENDOCET, 325 MG;5 MG, TABLET	60		
2012-10-22	ALPRAZOLAM, 2 MG, TABLET	90		

DoneInternet100%

Select INSPECT  
Icon

17 March 2013 22:27 - 18 March 2013 22:27 (Clinical Range)

☒ Show All Rate Change Document...

Time View

- ☒ Scheduled
- ☒ Unscheduled
- ☒ PRN
- ☒ Continuous Infusions
- ☒ Future
- ☒ Discontinued Scheduled
- ☒ Discontinued Unscheduled
- ☒ Discontinued PRN
- ☒ Discontinued Continuous Infusions

Route View

Therapeutic Class View

Plan View

Medications

03/18/2013  
9:00

03/18/2013  
9:06

03/18/2013  
9:49

03/18/2013  
10:27

**Scheduled**

**Diazepam**

2 mg, IV Push, Injection, Daily, 03/15/13 8:00:00

\*Vesicant\*

Diazepam

**Diazepam**

3 mg, IV Push, Injection, Every PM, 03/14/13  
18:00:00

\*Vesicant\*

Diazepam

**diphenhydramine (Benadryl)**

25 mg, IV Push, Injection, QHS, 03/14/13  
11:00:00

diphenhydramine



**heparin flush (heparin flush 10 units/mL)**

1 mL, IV Push, Injection, Q12, 03/04/13 21:00:00  
Use for PICC when no continuous solution is inf...

heparin flush

Total Lumens Flushed

**metronidazole**

240 mg, IVPB, Q6H, 03/14/13 12:00:00, 48  
mL/hr, Infuse Over 60 Minutes, Total Volume (mL)  
= 48

CONCENTRATION = 5mg/mL STOP at ROOM

1 mL

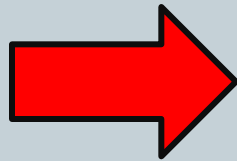
# Pilot I Survey Results



- **58% reduction** in either prescriptions written or number of pills prescribed.
- In **72% of cases there was more information** in the report than the physician was aware of.
- **100% reported that integrated report was easier to use.**
- 2 out of 3 accessing report in INPC not registered w/ INSPECT
- Worst offenders are less active
- Requests increased from 5,000 to between 9,000-11,000 daily

*“I have to say that this is probably one of the more genius moves of the 21st century. Having easy access to INSPECT without going to a totally different website and have it pop up instantly has taken a lot of time off of decision making for me. Thanks for spearheading it.”*      -Wishard ER Physician

# Integration + Clinical Decision Support



**NAR<sub>x</sub>CHECK**



**Patient, Dummy, DOB: 25-Apr-1973 (39 yrs) Male**

SIM

Inbox

Dashboard

Order Entry

View Chart

Orderset Builder

Relay Health

DM2 Med Adherence

Rules

Settings

Administration

Chart Search

Chronological Results

All Reports

INPC (statewide) Chart

Flowsheet

Clinical Abstract

Pharmacy Orders

General Orders

Appointment History

Encounters

McKesson Portal

Date Range: Last Two Years

Sort Mode: Posting Date/Time

Expand Detail: ☒

Paging Off

Refresh

Print

<<

1

/ 30

>>

[ 1 - 10 / 296 ]

Date	Description	Results	Status	ORD#	Links
<div>03-Mar-2013 21:24</div>		Inspect Drug Report	Updated : 03-Mar-2013 21:22	INSP_20130303212410802	
	Inspect Drug Report	<a href="#">Image Available, Clinical Document Available</a>			<div><div></div><div></div><div></div></div>
	Narcotic Score	<a href="#">730</a>			<div><div></div><div></div><div></div></div>
	Sedative Score	<a href="#">630</a>			<div><div></div><div></div><div></div></div>
<div>03-Mar-2013 20:33</div>		Inspect Drug Report	Updated : 03-Mar-2013 20:32	INSP_20130303203357250	

**NarxCheck  
Scores:  
Narcotic: 730  
Sedative: 630**

**One-click  
access to  
full report**



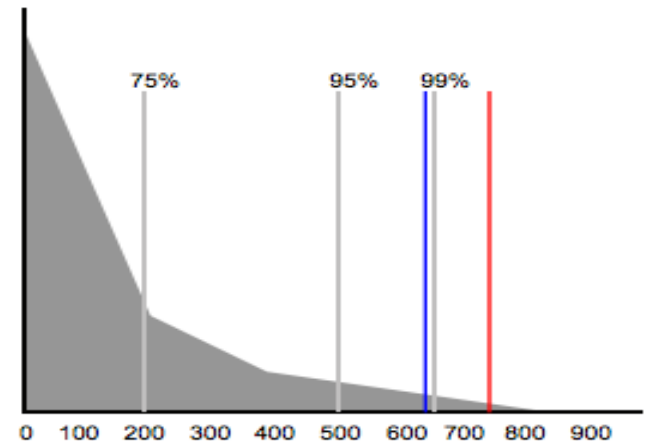
**Patient, Dummy, DOB: 25-Apr-1973 (39 yrs) Male**

**NARxCHECK**

Search Criteria: Name='Al3xander, T1mothy and DOB=11/20/1958 and Street='123 Grand Circle Drive' and Zip=46237 Date/Time: 3/3/2013 21:22

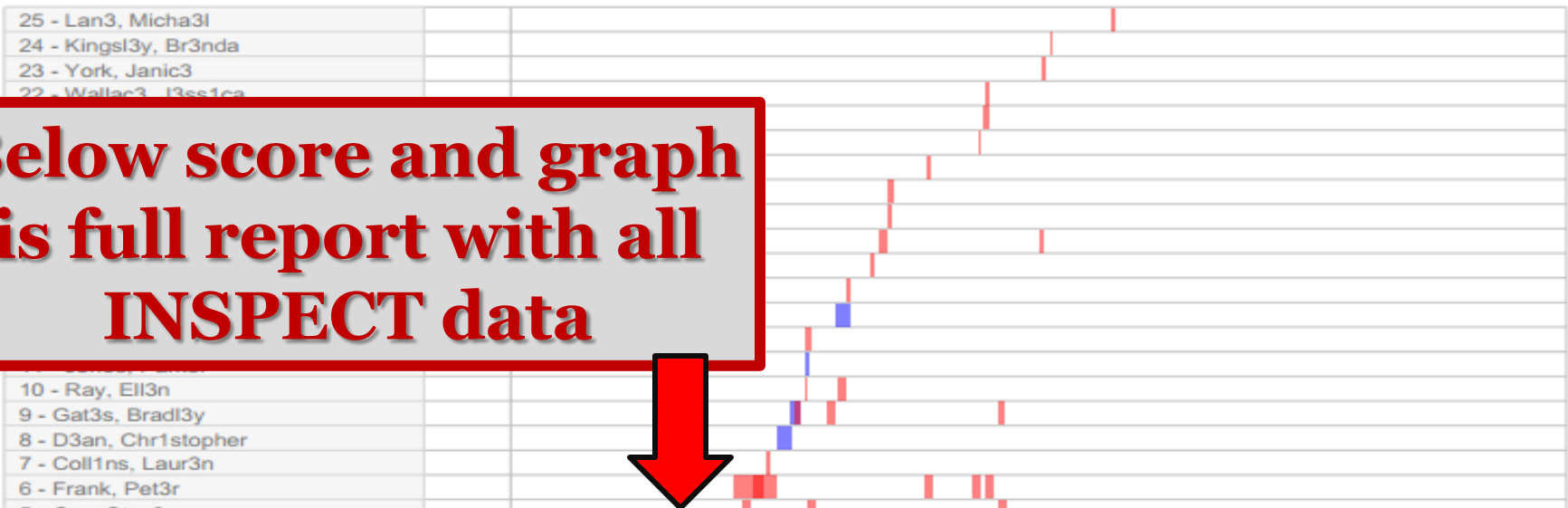
		2 mos prior	6 mos prior	1 year prior
<b>Narcotic</b>	<b>730</b>	n/a	n/a	n/a
<b>Sedative</b>	<b>630</b>	n/a	n/a	n/a
<b>Stimulant</b>	<b>000</b>	n/a	n/a	n/a

NARxSCORES can range from 000 to 999. The first two digits represent the composite percentile risk based on an overall analysis of prescription drug use. The third digit represents the number of active prescriptions. The distribution of scores in the population is such that approximately 75% fall below 200, 95% fall below 500 and 99% fall below 650. NABP does not warrant that the information on this report is accurate or complete. This report is based on the search criteria supplied and the data entered by the dispensing pharmacy. For more information about any prescription, please contact the dispensing pharmacy or the prescriber. NARxSCORES and Reports are intended to aid, not replace medical decision making. None of the information presented should be used as sole justification for providing or refusing to provide medications.



**Rx Graph**

Narcotic Sedative Stimulant



**Below score and graph  
is full report with all  
INSPECT data**



# Patient, Dummy, DOB: 25-Apr-1973 (39 yrs) Male

Inbox Dashboard **Order Entry** View Chart Orderset Builder Relay Health DM2 Med Adherence Rules Settings Administration

## ED Release Orders

Save for later



Details » Diagnoses » **Orders** » Allergies » Procedures » Observations » Notes » Sign

Order All Type to search or click on the arrow for common choices

Medications eRx Express eRx All

Tests

Consults

Patient Education/Handouts \* (recommended)

Nursing / Other

**Enter  
Rx**

**Orders  
Tab**

Active Orders

Medications manage

Tests

Consults

Patient Education/Handouts

Nursing / Other

Allergies manage

FENTANYLS  
no known drug allergies

Problems manage

cigarette smoker  
constipation  
HBP essential  
hyperlipidemia  
leg pain  
lower back pain

Patient, Dummy, DOB: 25-Apr-1973 (39 yrs) Male

Inbox Dashboard Order Entry View Chart Orderset Builder Relay Health DM2 Med Adherence Rules Settings Administration

ED Release Orders

Save for later



Details » Diagnoses » Orders » Allergies » Procedures » Observations » Notes » Sign

Hydrocodone 5/Acetaminophen 325

Custom Order

Blank Order Form >>

5-325 MG Tab 1 Tab(s) Every 6 hours By Mouth PRN: pain 30 Tab(s)



Info

Info

Narcotic Adherence Score

This patient had a narcotic score of 730.0 on this date 2013-03-03T21:24:10.000-05:00. Please refer to the Inspect Tab for the full Narcotics Report.

Ignore Cancel Order

Save Cancel

# Pilot II Preliminary Findings



- 4,700 patients with NarxCheck score
- Average NarxCheck score = 177
  - <200 = “Be comfortable”
  - >200 <500 = “Be curious”
  - >500 = “Be careful”
- >500 – 6% (246 patients)
- >500 – 75% left ED without Rx

*"I again reviewed the patients chart with her, has had 11 visits this month between 4 EDs, **narcotic score of 600** and no evidence of acute or new injury."*

- From clinical notes in EHR

# Usage Guidelines



## **FOR ALL USERS:**

- All information is provided via the web – internet access is required.
- No information is provided without an account.
- All new users must send in a signed/notarized application to complete registration process, along with submitting their electronic application online.
- Policies and guide manuals for each user job category can be found at [www.in.gov/inspect](http://www.in.gov/inspect).

## **PRACTITIONERS, OR THEIR DESIGNATED AGENT:**

- Practitioners may assign an agent to run reports, however, the practitioner remains liable for ALL activity that occurs on the account. There are **NO** exceptions.
- May only run reports on current patients, no one else.
- May interact and discuss information with other practitioners or treatment care providers identified in the INSPECT Report.
- Are required to verify information in the INSPECT report before they assume patient guilt.
- Should follow their corporate or practice policy in dealing with patient issues such as dismissing an alleged doctor-shopper.
- Always validate the contents of the Rx History report before assuming patient guilt.

**Policies and usage guidelines can be found at [www.in.gov/inspect](http://www.in.gov/inspect)**

# Law Enforcement



## LAW ENFORCEMENT ACCESSING INSPECT:

- Can only request Rx History reports for suspects / probationers who are subjects of an active, ongoing investigation and / or adjudications – NO FISHING EXPEDITIONS!
- Must provide case number each time a request is made
- **The Rx History Report is NOT the evidence!**

Law enforcement are taught to use INSPECT as a sort of intelligence service—a *means* of streamlining an investigation and reducing the time it takes to collect the actual, hardcopy evidence available at the pharmacy level.

## PRACTITIONERS SHARING DATA WITH LAW ENFORCEMENT

Legislation passed during the 2010 General Assembly adds a provision to IC-35-48-7-11.1 stating,

*(n) A practitioner who in good faith discloses information based on a report from the INSPECT program to a law enforcement agency is immune from criminal or civil liability. A practitioner that discloses information to a law enforcement agency under this subsection is presumed to have acted in good faith.*

# Concerns About INSPECT



- Improper monitoring of physician prescribing.
- Designating agents to use the system for the practitioner.
- Action to be taken when the report reveals the patient is doctor shopping.
- Physician liability for using or not using INSPECT.
- What if a patient says that information is false and is falsely attributed to them?

# Person of Interest (POI) Alert Notifications



An unsolicited email notification is delivered to practitioners (users and non-users) when a patient's prescriptive activities are found to have exceeded the predetermined dispensing thresholds set forth by the IN Board of Pharmacy. INSPECT currently sends POI alerts out weekly.

## **THRESHOLD:**

**Patients who have seen at least 10 unique prescribers or more in a rolling 60-day period.**

## **CONTENTS OF POI ALERTS**

- Recipient is informed that a patient under their care has exceeded dispensing guidelines set forth by the Board of Pharmacy
- NO private health information is contained in POI alerts
- Users are provided a link to review the information in the INSPECT system after logging in
- Non-Users are provided with INSPECT registration application materials



# Sample POI Alert



## Notification Details

5/16/2013

You are a recipient of an INSPECT Unsolicited Alert. **INSPECT** has sent an unsolicited alert on a shared patient. Please follow the link below to review the report on this patient.

To view the alert go to:

<https://extranet.pla.in.gov/PMPWebCenter/Request/ViewUnsolicitedRequest.aspx?Mode=ReceivedRequest&URSI=1214174>

If you are not currently a registered INSPECT accountholder, you may register for account access by visiting [www.IN.gov/inspect](http://www.IN.gov/inspect).

INSPECT practitioners now have the option of sending notifications to mutual providers by using the "user-led unsolicited reporting" feature. Please note that the email notification will not include the patient's actual treatment information. INSPECT does not guarantee the contents of reported information to be complete and/or accurate.

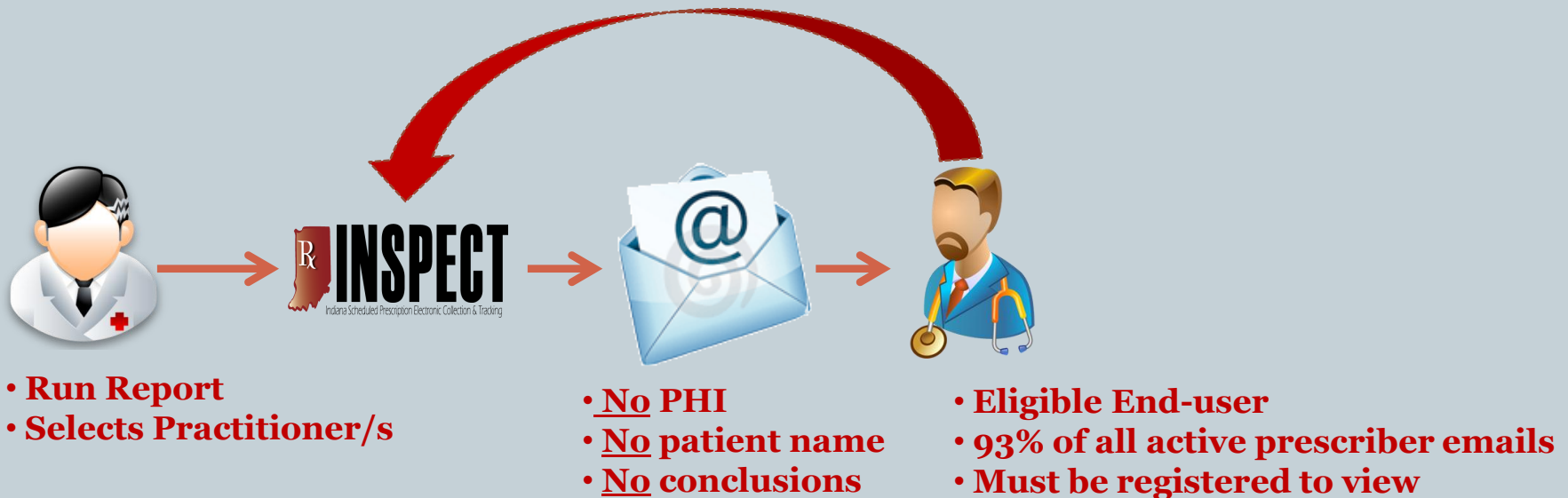
You may also inquire about the validity of any prescription record listed on the report with the dispensing pharmacy.

Thank you,  
INSPECT

# User-Led Unsolicited Reporting (ULUR)

This feature allows registered practitioners to safely and securely send patient Rx History Reports along to other practitioners and dispensers within the system, assuming the recipient user has likewise provided health treatment to the patient subject of the report.

Since the recipient practitioner can only access the report after logging into INSPECT, it is **100% HIPAA compliant**.



# Sending a ULUR Alert



## Unsolicited Request Details

### Patients that match search criteria

PATIENT DUMMY	01/01/2000	3109 W. SYCAMORE, KOKOMO, IN - 46901
---------------	------------	--------------------------------------

### Prescribers for prescriptions listed

- |                                     |           |                |
|-------------------------------------|-----------|----------------|
| <input checked="" type="checkbox"/> | BB9425996 | JOHN DOE, M.D. |
| <input checked="" type="checkbox"/> | AW2646529 | JANE DOE, NP   |
| <input type="checkbox"/>            | BM4286995 |                |

**Check boxes next to the prescribers and dispensers you want to forward the report. Only those who have also treated the patient will appear.**

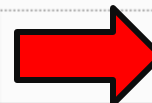
### Pharmacies that dispensed prescriptions listed

- |                                     |         |                           |
|-------------------------------------|---------|---------------------------|
| <input checked="" type="checkbox"/> | 1536373 | Herbst Pharmacy           |
| <input checked="" type="checkbox"/> | 1517979 | "HERBST APOTHECARY, INC." |

 - Indicates that Pharmacy/Practitioner has been already notified for the selected reporting period  - Un-Identified User

Practitioner users now have the option of sending along a notification to mutual providers by using the "user-led unsolicited reporting" feature. Please note that the notification will not include the patient's actual treatment information, only that you found certain aspects of the INSPECT report suspicious, and as such, believe the recipient practitioner may want to look into the matter further. Please note that all standard disclaimers apply to such transactions, and that INSPECT does not guarantee the contents of reported information to be complete and/or accurate.

**Once selections have been made, click the "Send Unsolicited Notification" button.**



Send Unsolicited Notification

# Sample ULUR Alert



## Notification Details

6/5/2013

You are a recipient of an INSPECT Unsolicited Alert. **Dr. Test Practitioner** has sent an unsolicited alert on a shared patient. Please follow the link below to review the report on this patient.

INSPECT practitioners now have the option of sending along notifications to mutual providers by using the “user-led unsolicited reporting” feature. Please note that the notification will not include the patient’s actual treatment information, only that you found certain aspects of the INSPECT report suspicious, and as such, believe the recipient practitioner may want to look into the matter further. Please note that all standard disclaimers apply to such transactions, and that INSPECT does not guarantee the contents of reported information to be complete and/or complete.

To view the alert go to:

<https://extranet.pla.in.gov/PMPWebCenter/Request/ViewUnsolicitedRequest.aspx?Mode=ReceivedRequest&UrrRSI=137>

If you are not currently a registered INSPECT accountholder, you may register for account access by visiting [www.IN.gov/inspect](http://www.IN.gov/inspect).

If you have questions concerning this alert, please contact the practitioner from whom you received the alert:

Dr. Test Practitioner  
402 W. Washington Street, RM W072  
Indianapolis, IN-46204  
[doctorTom@gmail.com](mailto:doctorTom@gmail.com)

You may also inquire about the validity of any prescription record listed on the report with the dispensing pharmacy.

INSPECT

# Prescriber Self-Lookup



Similar to a credit report, this function allows registered users of the INSPECT to access their full controlled substance prescribing history for a requested period of time.

This can be particularly helpful if a practitioner has had a prescription pad stolen or if they have been the victim of fraudulent phone-in prescriptions.

The screenshot shows a navigation menu with the following items: Registration, Request, Alert, Notification, Home, View Request, New Request, Other Links, Messages, Unsolicited-Received, Alerts (219), Unsolicited-Send, Info Center, and Practitioner Self-Lookup. A red arrow points to the 'Practitioner Self-Lookup' link, which is highlighted in orange.

**Step 1:** Under the Request tab, click “Practitioner Self-Lookup”.

**The DEA number field will be pre-populated with the user’s DEA number.**

**Step 2:** Click “Create” to generate the report.

The screenshot shows the 'Request' form with a dropdown menu set to 'Practitioner'. The form includes the following fields: Last Name, First Name, Middle Name, and DEA Number. A black line points from the text box to the DEA Number field.

# For Assistance, Create A HelpDesk Ticket

Welcome to INSPECT PMP, Please Login to Continue



Username

Password

[Forgot Password?](#)

Not a member? [Register](#)

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VISIT INSPECT'S NEW HOMEPAGE AVAILABLE AT: [www.in.gov/inspect](http://www.in.gov/inspect)

[New training videos](#), [registration information](#) and [user instruction guides](#) are all available now!

[HELPDESK](#)

Use INSPECT's new helpdesk ticket above to receive assistance with any request. This includes password resets, upload or technical problems, and general program questions.

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To receive a password reset, or if you have a question about the program, please create a **Helpdesk** ticket.

Available by going to [www.in.gov/inspect](http://www.in.gov/inspect) and clicking the **Helpdesk** tab, or by clicking the link on the Login page of the WebCenter.

# WWW.IN.GOV/INSPECT

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 **INSPECT**

REGISTER



*for* **INSPECT  
WebCenter**

[learn more](#)

Welcome

INSPECT now sharing live data with Ohio!

INSPECT is excited to announce the release of the new PMPi feature in the WebCenter. This function will allow practitioner users to check a box which will request prescription data from Ohio as well as Indiana to be included on the Rx History Reports. Sharing prescription data will enable practitioners around the state borders to have full access to patient records whether the prescription was written or filled in Indiana or Ohio. This will enable INSPECT users to identify potential doctor-shoppers or drug seekers that are crossing the border to obtain prescriptions and vice versa. Please review the documents below for more information on this exciting new feature.

■ [PMPi Launch Letter](#)



Upcoming Training Events

Online Services  
FIRST IN LINE EVERY TIME

- ◆ INSPECT WebCenter
- ◆ Helpdesk
- ◆ Pharmacy Change Order
- ◆ Rx Watch

More Online Services »  
Subscriber Center »

Top FAQs

Want To...

Click here to  
create a  
HelpDesk ticket

submit information to  
INSPECT?

4. How do I know that my  
private medical information  
is secure?

5. Who is eligible to gain  
access to the information  
collected by INSPECT?

More FAQs »

 **INSPECT**

CLICK HERE TO LOGIN TO THE WEBCENTER

Click here to go  
to the Login page  
to make a  
request.



# Contact Information



- INSPECT Address: 402 W. Washington Street, Room W072, Indianapolis, IN 46204
- To receive a password reset, or if you have a question about the program, please complete a **Helpdesk** ticket available at [www.in.gov/inspect](http://www.in.gov/inspect) or you may email [inspect@pla.in.gov](mailto:inspect@pla.in.gov)
- Helpdesk (for non-password related inquiries):  
Phone: 317-234-4458      Fax: 317-233-4236
- To obtain further information and/or register for an account, please visit [www.in.gov/inspect](http://www.in.gov/inspect).